IAC Ch 170, p.1

641—170.9(17A) Business hours. The normal business hours of the department are 8 a.m. to 4:30 p.m., Monday through Friday, except legal holidays. One notable exception is the vital records section, which staffs a customer service window just inside the north entrance of the Lucas State Office Building from 7 a.m. to 4:45 p.m., Monday through Friday, except legal holidays. [ARC 8663B, IAB 4/7/10, effective 5/12/10]